



TIARA COMMERCIAL AND INDUSTRIAL CORPORATION
Landsail Road Hazard Warranty

ROAD HAZARD WARRANTY

Road Hazard Protection Eligibility

- Tire purchase only from official Landsail dealers
- No claim will be recognized unless the damaged tire and all supporting documents are presented such as original sales invoice and/or Official Receipt.
- The Warranty follows the vehicle where the tires are installed.
- 1 Year Road hazard starts from the installation date of the tires to the vehicle
- If wear is within 1.6mm from original thread depth upon claiming within a year of coverage the user will be replaced with the same tire or similar tire 100% free. However, Installation fees and services will be borne by the customer
- The Dealer will compensate the Customer corresponding % based on the purchase price of the customer and will be deducted to the replacement tire. Tiara will compensate the Dealer the corresponding % on cost of Tire in the form of Credit Memo.
- Tires with less than 40% of original tread depth, are excluded from the coverage
- The Customer can only avail once for each tire purchase. The replacement tire will no longer be covered by Road Hazard Warranty

The following exclusions apply for the Road Hazard Warranty:

- Damage to tire caused by conditions uneven or accidental runaway, resulting in puncture, cutting, impact breakage caused by potholes, damage to metals, glass, etc.
- Vehicle accident damage
- Repairable under Rubber Manufacturers Association (RMA) guidelines
- Mechanical wear damage
- Tires transferred to another vehicle
- Tires that reflect damage due to continued run flat or acute underinflation
- Tires used on wrong type of vehicles (misapplication)
- Uneven Wear

Owner's Claim Filing Obligations

- The owner will call/message the Store/Dealers and provide details at least to 3-5 days prior to claiming to ensure that the replacement tire is available at the Dealer where the tires being claimed where originally purchased
- Technical Sales Representative (TSR) of Tiara will be present during the claiming and will make a recommendation based on the findings.



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- If findings fall within the Road Hazard Warranty policy, the corresponding compensation will be accorded to the customer.

TIRE MAINTENANCE GUIDELINES

To reduce the risk of tire failure we recommend the following:

- Maintain proper inflation pressure based on the vehicle manufacturer's recommendation.
- Do not drive if tires are under/over-inflated.
- Wheel alignment and balancing should be maintained based on vehicle manufacturer recommendations.
- Do not overload. The maximum load-carrying capacity is molded on the tire sidewall.
- Avoid potholes and driving over curbs, obstacles, and pavement edges.
- Avoid excessive spinning or burnout of tires.
- Tires must be replaced when only 2.4mm tire tread depth remains.
- Check tires frequently for scrapes, cuts, foreign objects, separations, or bulges.
- Maintain proper speed limits allowed by law or the appropriate speed justified by driving conditions.
- Rotate tires to achieve maximum longevity.

